



Terms & Conditions

An introductory visit or dog walk at a mutually agreed place will be arranged. This will ensure the customer and Vizslahouse are happy to undertake the booking. If Vizslahouse or the client does not feel happy to proceed with the booking they must inform the other party within 24 hours of the initial visit.

The client will be asked to complete relevant form/s about their pet and sign to confirm it is correct.

If the client cannot be contacted the client's emergency contact can make decisions regarding the client's dogs health should the need arise.

If Vizslahouse cannot make contact with the client or emergency contact and if the client's pet is ill whilst in the care of Vizslahouse and veterinary treatment is required, then Vizslahouse shall act on the advice of a Veterinary Surgeon. The client agrees to pay any Vet bills on their return.

Day boarders and over night boarders will be confirmed 30 days before the start date, and invoiced soon as the booking has been confirmed. They will be expected to pay via PayPal or direct bank transfer. If a client fails to pay before commencement of the booking, the dog will not be able to board with Vizslahouse.

Cancellation notice: 30+ days notice before start date FULL refund, 29-15 days notice 50% refund, 14-7 days notice 25% refund, 6 days or less no refund will be offered.

The Client is responsible for ensuring that their dog is micro chipped the micro chip number is supplied and has a suitable lead and collar that the dog cannot remove, for dog walks. Vizslahouse will also ensure that the collar contains a dog tag with their contact details on.

Vizslahouse will make every effort to continue normal service and all pre-booked pet care in adverse weather conditions. We will notify you in cases where we are unable to accommodate your pet.

Dogs staying at Vizslahouse will not be left for more than one hour at one time, in any emergency an alternative carer will be asked to sit with the dogs.

Beds and Blankets are supplied by Vizslahouse.

If a dog shows aggressive tendencies towards a member of staff or other dogs/ people within the household, beyond an accepted level, VizslaHouse will attempt to contact the client or client's emergency contact to arrange alternative housing for the dog. If we cannot make contact with the client or the client's emergency contact then we will find local kennels to house the dog until the client's return.

An up to date Veterinary Vaccination record must be seen to ensure that dogs boarded have current vaccinations against canine parvovirus, canine distemper, infectious canine hepatitis (adenovirus) and leptospirosis. The date of the most recent vaccination must be recorded with a valid until date. A Titre Test and Worm Count confirmation that is within the time scale of the stay is also accepted.

Dogs will be given at least two exercise sessions depending on their health status, age, breed and current weather temperatures. For dogs not able to be exercised an agreed alternative enrichment plan will be implemented.

You will receive an end of day report of your dogs day, including walk details, photos and notice of any changes in health or incidences that may of occurred.

Written consent is required if you would like your dog to be walked off the lead.

We accept intact dogs, depending on their behaviour towards our resident dog

We accept RAW fed dogs and have facilities to store their food.

If your dog requires medication or a special diet to be administered while they are with us this can be arranged. You must inform us of any diet related issues your dog might have.

Although we make every effort to ensure your dog/s is cared for to our usual high standards we cannot be liable for loss, injury or death.

If you collect your dog before the confirmed end date of the board you will not receive a refund.

I agree to the above Terms & Conditions

Signed Print Date